Message from the Campaign Chair, Board Chair and President and CEO

All that we do at United Way Halton & Hamilton to fund frontline programs that protect and empower the most vulnerable, comes down to you.

It is because of you and the community, that we collectively shine a light on #UNIGNORABLE issues, including poverty, mental health, domestic violence, isolation and educational inequality.

Together, your support drives sustainable change that transforms lives, builds capacity, and delivers hope.

More than 200,000 people rely on United Way funded programs and services. They are kids eating a hot breakfast, who would otherwise start learning hungry. They are people finding compassion and safety after leaving abuse. They are teens getting crucial mental health supports. They are people able to find employment after overcoming job loss and addiction.

We are proud to deliver this impact report to you, which highlights the many ways your local love and generosity have changed the odds for brave, deserving people, who needed nothing more than a chance and a vital safety net to support them.

Thank you for offering hope, when people need it the most.

Brad Park, President and CEO

James McAskill, Board Chair

Anna Tanniar 2010 Campaign Chair

Anne Tennier, 2019 Campaign Chair



What does LOCAL LOVE look like?



209,195Total People Helped

26,018 Seniors Helped





23,365 Youth Served







128Programs Supported



Athena's Story

Ensuring no kid is left behind

Athena worried her two children with special needs wouldn't be ready to start school. As a single mother working two jobs, she couldn't afford preschool fees.

Athena, who emigrated from Taiwan, turned to a local 30-week preschool program that helps prepare youngsters for kindergarten and beyond.

Trained volunteer home visitors and parents role play the week's curriculum together in reading, writing and math, and the parent teaches the activities for that week.

The program also offers speakers on parenting topics, while children enjoy a preschool social experience.

Athena is grateful to United Way for strengthening her bond with her children, and for giving her a peer group of mothers.

She says her kids ask to do the program reading and it has become a part of her family's routine.

"I am finding out how I can build on my kids' vocabulary."

All That Kids Can Be

ISSUE

1 in 4

Canadian children are not schoolready prior to entering grade 1

47,215

YOUR IMPACT

children and youth engaged in learning and improved their academic performance



of Ontario high school students indicate a moderate-to-serious level of psychological distress



80,610

children and youth improved their emotional and physical well-being

1 in 4

Ontario students experience bullying and/or cyberbullying



30,193

children and youth are connected to and involved in their community



Betty's Story

Enriching communities – allowing people to thrive

Betty, 89, struggles to find words.

"There's a lot of memories, but I cannot get to (them)," she says.

"I know it's hard when the words don't come," Marguerite answers soothingly. They are looking at pictures, something they frequently do during their weekly visits.

Memory Visiting volunteers engage with those experiencing the early- to mid-stages of memory impairment.

Betty has dementia and only some peripheral vision loss. She can't be left alone.

"She's a great support for my mother, and for me actually," said Betty's daughter Monette, her mother's caregiver for the past 10 years.

Marguerite says the Memory Visiting program is vital for caregivers.

"They need to be able to get away, without any guilt. They need simple respite. Being a primary caregiver can make your world very small."

The family is so grateful for your support to United Way. And so is Betty.

"Thank you, thank you so much."

Healthy People Strong Communities

ISSUE

1 in 5

people struggle with mental illness and of those, 1 in 3 seek help



YOUR IMPACT

25,564people are aware of and able to access counselling and supports



6.7 million

Canadians are living with a mental health problem or illness today



57,709

people have improved mental health and are better able to handle life's challenges



of Canadians over the age of 80 report feeling lonely



20,900

seniors, and others, feel more involved in their community and feel a sense of belonging

Bonnie & Jackie's story

Supplying a safety net of supports

Bonnie and Jackie have found a home and family, at an agency that provides comprehensive support to seniors who are experiencing food insecurity, loneliness, and social isolation.

The two women bonded over the shared tragedy of losing multiple children, and have become best friends. Each has struggled with poverty, isolation, and depression.

Bonnie and Jackie are grateful for delicious meals, and educational and social activities that the agency provides, as these are things that are not easily accessible when living in poverty.

"I love coming here because I can be me and I'm not judged for anything," said Jackie, who

lives with a brain injury suffered at the hands of an abusive ex-partner.

With United Way funding, Bonnie and Jackie are able to acquire what they need - like blankets and other household items - as well as experience things that they would not typically be able to do on their own - luxuries like lunch outings.

"I am so grateful for the United Way funding. Sometimes when I go home, I cry because I think of all the things that we are able to do because of funding."

Bonnie says United Way has helped her since she lost her parents many years ago.

"I would be lonely if it wasn't for United Way."

By accessing these types of programs and supports, financial pressures on individuals and families are lessened and reliance on the food bank decreases.

"I love coming here because I can be me and I'm not

Poverty to Possibility

ISSUE

12% of households are food insecure in Ontario

16% is the unemployment rate for people with disabilities; far higher than the rate for people without disabilities

35,000 Canadians are homeless on any given night

51,433 people have increased

YOUR IMPACT

food security



1,882

people work towards meaningful employment and/or financial stability



1,420

people receive support in achieving or maintaining housing





A word from our agencies

Consistent, sustainable program funding is very difficult to find. United Way provides this security that allows us to confidently continue to add new programs and serve more kids.

United Way is more than just a funder; they are true partners in ensuring our community's hungry kids get fed. The funding dollars are fantastic, but so are the volunteer support, Days of Caring initiatives, assistance with community awareness of our cause, and meaningful professional development opportunities for our staff team. They truly provide "the whole package!"

- Local community program

Refer to pages 33, 34, 35 for a listing of all agencies in partnership with United Way. Go to our website for more stories.

Community Partners

Engaged communities driving change

United Way has a rich history with labour and community partners including government, private sector, nonprofit, and volunteers. Together we strengthen community and inspire collective action. Your support helps to address the root causes of poverty, homelessness and other wicked problems. Quality public services for all, as well as programs run by the non-profit sector, are essential in cultivating the greater good.



211

Dialing **211** helps people navigate the complex network of health and social services in their area, connecting them to the information they need when dealing with life's challenges. Available 24/7 in 100+ languages, the United Way-supported 211 recognizes diverse needs, providing specialized support for key communities, including Indigenous Peoples, newcomers, and LGBTQ2+ people.

7,217
- calls, chats, texts and emails - with people in Halton and Hamilton last year



Research

Community Development Halton's

research and services are vital to our work at United Way, and to the community at large. Through research, community development, planning and promoting volunteerism, this partner informs our strategies to strengthen the social safety net and build vibrant and inclusive communities, where all people prosper.

The Social Planning & Research Council of Hamilton provides critical services, essential for social transformation and systemic change. The organization's indepth understanding of community and commitment to researching root causes of social issues, keeps United Way tuned into ongoing and emerging social needs, guiding our mission, vision and values.



Building Capacity in Community



ConnectED workshops help non-profit staff expand their knowledge, skills and ability to create community impact. In partnership with topic experts, your support ensures that these sessions allow United Way to strengthen the sector through relevant and affordable capacity building opportunities.



Halton Poverty Roundtable is a strategic initiative working to create a community where no neighbour is in need. The initiative amplifies the voices of individuals living in poverty. The roundtable advocates for systems-level change, convening partners in community, business and government in collaborative action, through projects such as Halton Community Benefits Network and Social Prescription Roundtable.



United Way's Period Promise

initiative puts menstrual hygiene products in the hands of those who need them – a matter of social isolation, health, and dignity. The Period Promise Policy drives fundamental change in the fight to end period poverty, advocating for barrier-free access to menstrual hygiene products in community and workplaces.



were raised and distributed in our community during last year's United Way Period Promise & Tampon Tuesday initiatives.



The Financial Empowerment & Problem-Solving (FEPS)

program has a profound impact in our community. Economically vulnerable people are able to increase financial literacy and independence, connecting with FEPS for help filing taxes, accessing financial benefits, making sound financial decisions, and improving financial security and well-being.

FEPS put more than \$1.1 million in benefits and tax refunds

in the hands of financially vulnerable families (May 2019 -February 2020).



The Social Innovation Lab engages diverse partners, donors, agencies, and social service leaders in a collaborative quest to ignite change. Leading with innovation and design thinking, the Social Innovation Lab helps non-profits explore transformational ideas, build resiliency, drive impact and stay agile as they tackle persistent social issues.

\$28,394

Sporting and culture experiences for supported youth



Additional Impact in Our Community

\$179,742

Donated essentials







\$16,850

Household and seasonal needs









Women United[™]

As an integral part of United Way, Women United™ advocates for the health, education, and financial stability of every person in every community. We are a diverse, vibrant community, bound together by the powerful sense of belonging - to each other, to the organization's mission, and to the communities we call home. Our powerful network of women leaders stands united against the most critical issues facing our Halton and Hamilton communities.

Women United™ members leverage their time, talent, and resources to empower women in their community to build strong, independent lives. Women United™ is a powerful force for social change, where women are key drivers of philanthropy in Halton and Hamilton through both giving and volunteering.



GenNext

GenNext® is a program that encourages young professionals to become involved with United Way Halton & Hamilton through giving and volunteering. The GenNext Cabinet organizes fundraising events, promotes volunteer opportunities, encourages others to contribute to community, and provides a forum for people to connect and build their network.

United Way is thankful for the leadership of the GenNext Cabinet, who generously donate their time to help improve lives locally in Halton and Hamilton.



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The Reward of Giving

A few years ago, Leslea contracted Parvovirus B19, and complications left her with a lupus diagnosis.

Last spring, she reached out to United Way Halton & Hamilton in hopes to embark on an art fundraiser, where funds would be allocated to children in need.

Every day for months, Leslea woke up at 5:00 A.M. and worked to produce as many paintings as she was physically able.

"Some days were difficult, however, once I started thinking of vulnerable children who relied on various United Way supports, I felt inspired."

On November 15, 2019, she opened her home to over 120 generous community members, for a silent auction to showcase over 40 pieces of original artwork. With her passion for art, came an opportunity to highlight the great work of United Way.

"In one evening, we raised over \$45,000 for those who need it most in our community."

Like many individuals facing challenges like a health diagnosis, Leslea needed time and support to adjust to new limitations. In the process of accepting her new reality, she selflessly chose to focus on what she was still able to do, and how she could support others.



Leslea Mehltretter with United Way President and CEO, Brad Park

Photo by snapd Hamilton

Local Leaders

Workplace Platinum Local Leaders

























"During my career, I've worked on important health and social issues in partnership with the United Way and have donated to United Way through payroll deductions.

I've heard heartwarming stories about how my payroll deductions have helped change the lives of seniors, young people with mental health issues, women in abusive relationships and even staff who have donated themselves, because, at some point in their life, they needed support too.

There are times where we all need help and support, and I want to ensure that in my community, Hamiltonians have access to supports when they need them."

- Janette Smith, City Manager, City of Hamilton



Workplace Gold Local Leaders

BMO

CIBC

City of Burlington COGECO Connexion Community Living Oakville

Cumis Services Incorporated

Eaton Enbridge

FirstOntario Credit Union

Genworth Canada Hadrian Manufacturing

Hamilton & District Labour Council, CLC

Hamilton Health Sciences John Deere Financial

L3Harris

Mattamy Homes Mohawk College Nuvo Network

O'Connor MacLeod Hanna LLP PCL Constructors Canada Inc.

PwC

Regional Municipality of Halton **ROCKWOOL & UNIFOR Local 266**

Scotiabank Suez

Support & Housing - Halton

Town Of Milton Town of Oakville

Workplace Silver Local Leaders

ABB

Alectra Utilities Appleby College

ArcelorMittal Dofasco Inc.

ArcelorMittal Hamilton East Long Carbon & USW 5328

Assurant Canada Bentley Canada BLR, LLP

Canada Centre for Inland Waters

Canada Revenue Agency Community Living Hamilton

Costco Canada

Dana Incorporated & Unifor Local 1256

Deloitte

Desjardins Insurance **Ecodyne Limited** Endress+Hauser

ETFO - Elementary Teachers Federation of Ontario -

Halton

Grant Thornton LLP

Halton Catholic District School Board

Halton District School Board

Hamilton East Kiwanis Boys' and Girls' Club Hamilton-Wentworth Catholic District School Board Hamilton-Wentworth District School Board Hamilton-Wentworth Elementary Teachers' Local

Hillfield Strathallan College

Immigration, Refugees and Citizenship Canada

Innomotive Solutions Group

International Union of Operating Engineers Local 793

KPMG

Lawrie Insurnace Group Inc.

I CBO

Leadec Industrial Services & UNIFOR Local 707

Levitt Safety LiUNA Local 837 Manulife Securities

Milton Community Resource Centre

Moen

Mohawk College

Mohawk Medbuy Corporation Natural Resources Canada

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Legacy Giving



"As a long-time United Way donor and volunteer, I believe in giving back to our community and creating lasting change. I have learned a great deal about the critical work of United Way, and have been particularly impressed with their efficiency, transparency, and level of reporting. Aside from promoting United Way's good work to my network, I have been participating in various groups and committees including the Agency & Program Funding Review Committee, becoming an Employee Campaign Chair, Campaign Insurance Industry Chair, and the 2011 Burlington Campaign Chair.

When I learned about United Way's Tomorrow & Forever Endowment Fund, I knew it would be the right fit for me as it would allow me to create a lasting legacy in my community through my Last Will & Testament. I wanted to support multiple charities, and knowing that **United Way is the anchor in our community, I am positive that they will ensure my legacy will make the greatest impact.** I know United Way is an asset for our community, and I take pride in being a part of something great now, and in the future."

- Rick W. Bashista, BA, RHU, RWB Financial

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Agencies & Programs

BurlingtonHalton HillsHamilton

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Organization Name	Program Name	В	НН	н	M	0
Acclaim Health	Hospice Service		•		•	•
	Demetia Day Program	•				•
	Bereavement Support	•	•		•	•
	Friendly Visiting	•	•		•	•
	Alzheimer Services Caregiver Support and Education	•	•		•	•
	Memory Visiting	•	•		•	•
	Adult Day Program	•			•	
	Tele-Touch	•	•		•	•
ADAPT	Know The DEAL		•		•	•
Alternatives For Youth	Counselling	•			•	•
Ancaster Community Services	Assisted Volunteer Driving					
ArtHouse	Front of the Line Programs	•	•		•	
Bereaved Families of Ontario - Halton/Peel	Child Loss, Grief, Support & Education				•	
	Living with Grief, Share & Support	•	•		•	•
Big Brothers Big Sisters of Halton and Hamilton	Mentoring Programs Boys & Girls	•	•			
Boys & Girls Clubs of Hamilton	Children & Youth Character Development					
Canadian Hearing Society, Peel Region	Hearing Care Counselling	•	•		•	
Canadian Mental Health Association Hamilton	Evening Social Recreation Rehabilitation					
Canadian Mental Health Association, Halton Region Branch	Health Promotion & Education	•	•		•	
	Free Walk-In Counselling	•	•		•	•
Canadian Red Cross, Burlington Branch	Transportation	•				
	Meals on Wheels	•		•		
Catholic Family Services of Hamilton	Senior's Intervention and Support	•				•
	Credit Counselling	•		•		
	Individual & Family Counselling	•	•	•		•
Catholic Youth Organization	Group Work Services	•				
Community Living Burlington	New Horizons	•				
	Residential Services	•				
Community Living Hamilton	Supported Leisure	•		•		
Community Living North Halton	Saturday Centres		•		•	
	Drop In		•		•	
	Friday Friends	•	•		•	
Community Living Oakville	Residential Program		•			•
	STEPP	•				
Community Youth Programs	Group Home	•	•		•	•
Dawn Patrol Child & Youth Services	REACH - Rewarding and Enhancing the Lives of At-Risk Children					_
Distress Centre Halton	Telecheck	•	•		•	
	Crisis Chat & Text	•			•	•
	Distress Line	•	•	•	•	

Organization Name	Program Name	В	НН	Н	M	0
Dundas Community Services	Services for Seniors					
Elizabeth Fry Society of Peel-Halton	Building Resiliency in Girls		•		•	•
	Empowering Girls Against Exploitation		•		•	•
	Youth Now		•			•
Elizabeth Fry Society, Southern Ontario Region	Opportunities for Women				•	•
Empowerment Squared	Academic Mentoring & Tutoring					
Eva Rothwell Centre	After School Program					
	Community Hub					
	Project Empower					
Food For Life	Food for Life Program	•	•		•	•
Forestview Church	Next Door	•				
Halton Food For Thought	Student Nutrition Program	•	•		•	•
Halton Multicultural Council	Evening and Weekend Settlement Support					•
Hamilton Council on Aging	Improving Access			•		
Hamilton Literacy Council	Adult Literacy & Basic Skills					
HIPPY Halton	HIPPY (Home Instruction for Parents of Pre-School Youngsters	•	•		•	•
Hope Place Centres	His Strength	•	•	•	•	•
	Her Strength	•	•	•	•	•
	PATTERNS	•	•	•	•	•
John Howard Society of Hamilton, Burlington & Area	Family Support				•	•
John Howard Society of Peel-Halton-Dufferin	Community Services	•	•		•	•
Lighthouse Program for Grieving Children	Program For Grieving Children	•	•	•	•	•
Links2Care	Community Support		•			
Literacy North Halton	Read Spell Write		•		•	
Living Rock Ministries	OASIS Coffee House Evening Program			•		
Milton Community Resource Centre	Family Resource Programs				•	
	She Can				•	
	Infant Food Bank					
	American Sign Language Parenting				•	_
Nelson Youth Centres	Reconnecting Youth	•			•	•
	Educational Support Program		•		•	•
	After School Treatment		•			•
Oakville Meals on Wheels	Meals on Wheels					•
Oakville Parent-Child Centre	Parent Education					•
Radius Child & Youth Services	Child Abuse Prevention					•
	Trauma Assessment & Treatment	•	•	•	•	•
ROCK Reach Out Centre for Kids	Family Engagement				•	
	Child & Family Outreach				•	•
	Child and Family Services					•
	Our Community Cares Burloak	•				
	Our Community Cares Warwick Surrey	•				
	Youth Aiding Youth		•		•	•
	Early Years Mobile Services					

Organization Name	Program Name	В	НН	н	M	0
SAVIS of Halton (Sexual Assault & Violence Intervention Services)	Community Youth Worker	•	•		•	•
	Senior Sharing Circle		•			
	North Halton Counsellor	•	•		•	•
Sexual Assault Centre Hamilton & Area (SACHA)	Counselling and Advocacy	•	•	•		
	Crisis Support					
	Abuse Prevention			•		
	Diverse Communities Outreach			•		
St. John Ambulance Hamilton Branch	Therapy Dogs			•		
St. John Ambulance Oakville Branch	Paws 4 Stories		•		•	•
	Therapy Dogs		•		•	•
St. Joseph's Villa	Adult Day Program			•		
St. Matthew's House	Seniors Food Security Program			•		
STRIDE	Supported Employment	•	•		•	
Support & Housing Halton	Grace House Group Home					
	CORE Program		•			
	Ready4Life	•				•
	Anxiety Management & Self-Esteem		•			•
	LifeHouse		•			
	Peer Facilitators	•	•		•	
	POSSE	•			•	
	Prince Charles Place					•
	Seniors Peer Support Program		•			
The Women's Centre of Halton	Peer Counselling		•			
Threshold School of Building	Ready to Work			•		
Thrive Counselling Services Halton Inc.	Individual, Couple & Family Counselling		•	•	•	
3	Caring Dads	•	•	•	•	
Welcome Inn Community Centre	Learning and Fun After School					
Wesley	Day Centre					
	Wesley Youth Housing			•		
	All Youth Zone			•		
	Multicultural Senior's Outreach			•		
	Early Years Mobile			•		
Wever Community Hub	CORE Kids			•		
YMCA Hamilton/Burlington/Brantford	Day Camp	•		•		•
	Children & Youth Health & Fitness	•		•	•	•
	Helping Hands	•		•		
	Underground Youth Centre	•				
	Beyond the Bell	•				
	Young and Young at Heart	•				
YWCA Hamilton	Woman Alive	•			-	
	After School Programs			•		
	Good Beginnings			•		





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